



For immediate release

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### **ETTER ENGINEERING ANNOUNCES TECHNOLOGY UPGRADES**

BRISTOL, Conn. – ETTER Engineering recently announced a series of technology upgrades designed to allow the firm to better serve its customers. A new network server was installed, alongside updated accounting and customer-relationship management software. The upgrade was part of an annual technology audit that the company put in place to ensure its employees always have the proper tools to get the job done and guarantee happy, satisfied customers.

The new server, a Hewlett Packard (HP) model, boasts increased RAM (Random Access Memory), over a terabyte of data storage space in a RAID configuration, and a top-of-the-line tape backup system to insure critical data is backed up every 24 hours.

In addition to the hardware upgrade, ETTER also transitioned to the 2011 editions of ACT! by Sage and Peachtree by Sage, which are used for Customer Relationship Management and Accounting/Inventory Control, respectively.

As an engineering and manufacturing entity that prides itself on staying on top of technology, ETTER Vice President of Engineering Sales Jon Moore said, “As we move into the future, ETTER Engineering is making sure we have the technology platforms and resources to keep up with the fast-paced world around us.”

### **About ETTER Engineering**

A third-generation family-owned business, ETTER Engineering Company, Inc. has served the process heating and combustion industries of New England since 1940, and currently has over 100 years of combustion expertise on staff.

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